

Account Summary

| | |
|--------------------------------------|----------------------|
| Customer Name | County of San Benito |
| Quote # | 2312473 |
| Windstream Enterprise Representative | Rosi Correia |
| Contract Term Length | 36 Months |
| Effective Date | September 22, 2021 |
| MMF | \$1,008.27 |

Summary of Charges (Total for All Locations)

| Product | Monthly Recurring Charges | One-Time Charges |
|-----------------------|---------------------------|--------------------|
| OfficeSuite UC | \$508.85 | \$9,072.00 |
| Professional Services | \$0.00 | \$1,200.00 |
| SD-WAN VMware | \$253.20 | \$0.00 |
| Internet Service | \$279.55 | \$0.00 |
| Total* | \$1,041.60 | \$10,272.00 |

The Monthly Recurring Charges represented above DO NOT include the taxes or charges that Windstream passes on to governmental entities AND the following Windstream fees and surcharges: Access Recovery Charge of up to \$3.00 per line or a maximum of 5 per trunk. Regulatory Assessment Surcharge of up to 8% applies to Interstate and International charges in the following states MN, NY and PA. An Administrative Service Fee of up to 12% applies to Interstate, Intrastate and Internet services monthly charges in all states except MN, NY and PA.

Usage Rates**

Rates listed within the Usage Rates section are applicable for all locations, unless otherwise noted on the individual Service Location listing in the Usage Rates sub-section. Additional charges apply for all voice features, router maintenance, CPE maintenance and directory listings. Local Usage is an additional charge in CA, DC, MA, MD, NH, NJ, NY, PA and RI and will be billed at the current retail rate. Customers participating in an Equipment for Services Lease Program will be billed program rates. Precision - each call is billed to two decimal places and rounds the billed amount for each call up to the nearest whole cent.

Service Agreement Summary

This Service Agreement is subject to and controlled by the Windstream Service Terms and Conditions and the service-specific terms and conditions located at <http://www.windstreamenterprise.com/service-terms-and-conditions>, including how such terms may be modified from time to time, and all of which are hereby incorporated herein by reference. Rates are subject to change on 30 days' notice via bill message on customer's invoice. By your signature you warrant that you have read, understand and agree to the Service Agreement, Windstream Service Terms and Conditions and applicable service-specific terms and conditions, and acknowledge that you are authorized to sign this Service Agreement and order the Service(s) as outlined herein.

CUSTOMER

WINDSTREAM

Signature: _____

Signature: _____

Printed Name: _____

Printed Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

This offer is voidable by Windstream if not signed and returned by 11/6/2021.

Location Summary

| Location Name | Monthly Recurring Charges | One-Time Charges | Credits |
|-------------------|---------------------------|------------------|-------------|
| San Benito County | \$1,041.60 | \$10,272.00 | \$-1,200.00 |

Location Detail

| | | | |
|------------------|---------------------------------------|--------------------|-----------|
| Location Name | San Benito County | Account Number | 215104551 |
| Location Address | 481 4TH ST , HOLLISTER, CA 95023-3840 | Service Order Type | New |

Monthly Recurring Charges

| Product | Qty. | Unit Price | Total Price |
|---|------|------------|-------------------|
| Internet Service | | | \$279.55 |
| Broadband Internet Access - 200.0/10.0 | 1 | Included | |
| Cellular Broadband Internet Access - 1GB | 1 | Included | |
| OfficeSuite UC | | | |
| Long Distance Block of Time - Unlimited | 1 | \$0.00 | \$0.00 |
| OfficeSuite Fax - Free 400 | 1 | \$0.00 | \$0.00 |
| OfficeSuite HD Meeting Free Account | 1 | \$0.00 | \$0.00 |
| User Extension - Basic | 34 | \$9.95 | \$338.30 |
| User Extension - Standard | 9 | \$18.95 | \$170.55 |
| Professional Services | | | |
| PS Customer Site Work | 1 | \$0.00 | \$0.00 |
| SD-WAN VMware | | | \$253.20 |
| SD-WAN Equipment - Lease - VMware VCE 620 | 1 | Included | |
| SD-WAN Management-Concierge | 1 | Included | |
| SD-WAN Service License - 200 Mbps | 1 | Included | |
| Total | | | \$1,041.60 |

One-Time Charges

| Product | Qty. | Unit Price | Total Price |
|---|------|------------|--------------------|
| OfficeSuite UC | | | |
| OfficeSuite Install Fee | 1 | \$150.00 | \$150.00 |
| Site Survey | 1 | \$150.00 | \$150.00 |
| Purchase of 18-Key Color LCD (6920) phone | 43 | \$199.00 | \$8557.00 |
| Equipment Installation Charges | 1 | \$215.00 | \$215.00 |
| Professional Services | | | |
| PS Customer Site Work NRC | 1 | \$1200.00 | \$1200.00 |
| Total | | | \$10,272.00 |

Other Charges and Credits

| Product | Qty. | Unit Price | Total Price |
|-------------------------------------|------|------------|--------------------|
| Promotional Monthly Credit | | | |
| Customer Loyalty Discount - 1 Month | 1 | \$-1200.00 | \$-1200.00 |
| Total | | | \$-1,200.00 |

*Usage Rates***

| Product and Usage Rates | | | | |
|---|---------------------------|-------------------|----------------------|-----------|
| Usage Type | Rate | Initial Increment | Additional Increment | Precision |
| Price Per Mb Overage | 0.05 | | | |
| Fax International Inbound | 0.045 | | | |
| Intrastate Long Distance | 0.024 | 6 seconds | 6 seconds | 2 digit |
| US to International Long Distance - Standard International | Standard International | 30 seconds | 6 seconds | 2 digit |
| Interstate Long Distance | 0.024 | 6 seconds | 6 seconds | 2 digit |
| Fax Inbound | 0.045 | | | |
| US to Canada Long Distance | 0.024 | 30 seconds | 6 seconds | 2 digit |
| Fax Outbound | 0.045 | | | |
| Fax International Outbound | 0.045 | | | |
| US to Caribbean Long Distance - Standard International | Standard International | 30 seconds | 6 seconds | 2 digit |
| Intralata Long Distance | 0.024 | 6 seconds | 6 seconds | 2 digit |
| Local | 0.00 | 6 seconds | 6 seconds | 2 digit |

APPLICATION FOR CREDIT

Representative: Rosi Correia

Representative Phone: (650) 290-2454

CUSTOMER INFORMATION

Customer Name: _____ County of San Benito _____ Tax Exempt Status: _____
 Federal Tax ID or SS Number: _____ EMR: _____
 Notice Address: _____ Years in Operation: _____
 _____ Number Of Employees: _____
 City: _____ State: _____ Zip: _____
 Business Structure: _____
 Nature of Business: _____

PARENT COMPANY (if Applicable)

Company Name: _____
 Address: _____
 City: _____ State: _____ Zip: _____

CUSTOMER CONTACT INFORMATION

Contact Name: _____ AP Contact Name: _____
 Contact Phone: _____ AP Contact Phone: _____
 Contact Fax: _____ AP Contact Fax: _____
 Contact Email: _____ AP Contact Email: _____
 Principal/Partner/Officer Full Name: Contact Name: _____
 Title: _____

BANK REFERENCE

Bank Name: _____
 Address: _____ Bank Contact Name: _____
 City: _____ Bank Contact Phone: _____
 State: _____ Bank Contact Fax: _____
 Zip: _____ Account Number: _____

TRADE REFERENCES

| <u>Vendor</u> | <u>Account Number</u> | <u>Phone</u> | <u>Fax</u> | <u>Contact</u> |
|--|-----------------------|--------------|------------|----------------|
| 1. _____ | _____ | _____ | _____ | _____ |
| Address: _____ | | | | |
| 2. _____ | _____ | _____ | _____ | _____ |
| Address: _____ | | | | |
| 3. _____ | _____ | _____ | _____ | _____ |
| Address: _____ | | | | |
| Current Local Telco: _____ Current I.D. Carrier: _____ | | | | |

Authorization

I hereby represent that I am authorized to submit this application on behalf of the Customer named above, and the information provides is for the purpose of obtaining credit and is warranted to be true. I/We hereby authorize Company, and its affiliates, to investigate the references listed pertaining to my/our credit and financial responsibility sold. I further represent that the Customer applying for credit has the financial ability and willingness to pay for all invoices with established terms.

Accepted By Customer

Signature: _____
 Printed Name: _____
 Title: _____
 Date: _____

Letter of Agency

| | |
|--------------------------------------|---------------------------------------|
| Contact Name: Sacramento Vilicana | Company Name: County of San Benito |
| Billing Address: | |
| City, State, Zip: | |
| Current Carrier: | Order Date: |

Authorization to Change Service Provider(s)

On behalf of the Company, I hereby authorized Windstream Communications ("Windstream") and its operating affiliates* listed on Exhibit A to change my Company's provider(s) for the following services from my current telecommunications carrier(s) to Windstream for each of the telephone numbers listed below. Check all applicable services:

| | |
|--|--|
| | Local |
| | Intrastate, IntraLATA Long Distance Service (also known as local toll) |
| | Interstate, InterLATA and International Long Distance |

I represent that I am at least eighteen years of age and that I have the authority to change telecommunications carriers for each of the telephone numbers identified below. I understand that I have the right to obtain telecommunications services individually. I also understand that I may designate only one local exchange carrier, one intraLATA carrier, and one interLATA carrier per telephone number.

I choose Windstream to act as my agent to carry out the change(s) and authorize Windstream to handle on my behalf all arrangements, including ordering, changing, and/or maintaining my service, with my local telephone company(s), interexchange carriers, equipment vendor(s), and consultant(s). By designating Windstream to act as my agent, I do not permit Windstream to change my service to a carrier other than Windstream. I understand, that there may be a fee to change from the Company's current telecommunications carrier(s) to Windstream.

Telephone Numbers:

| | | |
|--|--|--|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

I authorize Windstream to issue all necessary instructions on my behalf and confirm that my preferred provider for the telecommunications service(s) checked above will be changed for the telephone number(s) specified above. This agreement will remain in effect until revoked in writing by the Company.

Company**Signature:****Date:**

*Business Telecom of Virginia, Business Telecom, Cavalier Telephone Mid-Atlantic, Cavalier Telephone, Choice One Communications (of Connecticut, Maine, Massachusetts, New Hampshire, New York, Ohio, Pennsylvania, or Rhode Island), Connecticut Broadband, Connecticut Telephone & Communication Systems, Conversent Communications (of Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Rhode Island, or Vermont), CTC Communications, CTC Communications of Virginia, DeltaCom Business Solutions, DeltaCom, Windstream New Edge, LLC, Windstream FiberNet, LLC, Georgia Windstream, Intellifiber Networks, LDMI Telecommunications, Lightship Telecom, McLeodUSA Telecommunications Services, Nebraska Windstream, Network Telephone, NuVox (Arkansas or Indiana), Oklahoma Windstream, PAETEC Communications of Virginia, PAETEC Communications, Talk America of Virginia, Talk America, Texas Windstream, The Other Phone Company, US LEC Communications, US LEC (of Alabama, Florida, Georgia, Maryland, North Carolina, Pennsylvania, South Carolina, Tennessee, or Virginia), US Xchange (of Illinois, Indiana, Michigan, or Wisconsin), Windstream (Communications Southwest, Accucomm Telecommunications, Alabama, Arkansas, Buffalo Valley, Communications Kerrville, Communications Telecom, Communications, Concord Telephone, Conestoga, D&E Systems, D&E, Direct, EN-TEL, Florida, Georgia Communications, Georgia Telephone, Georgia, Iowa Communications, Iowa-Comm, IT-Comm, KDL, KDL-VA, Kentucky (East or West), Kerrville Long Distance, Lakedale Link, Lakedale, Lexcom Communications, Lexcom Long Distance, Mississippi, Missouri, Montezuma, Norlight, North Carolina, NorthStar, NTI, Windstream of the Midwest, Ohio, Oklahoma, Pennsylvania, South Carolina, Southwest Long Distance, Standard, Sugar Land, Systems of the Midwest, or Western Reserve), or Windstream NuVox (of Indiana, Kansas, Missouri, Ohio, and Oklahoma)

Windstream VoIP 911 Disclosure

Windstream and its affiliates (collectively, "WIN") are subject to an FCC requirement to provide notification of any E911 limitations that may be associated with the service provided to your company. There are critical differences between traditional telephone service and WIN VoIP Services:

- 911 emergency services will not be available in the event of a power failure.
- 911 emergency services will not be available in the event of an internet failure.
- There are severe limitations (details below) to 911 emergency services if you move your phone from its registered location.

Loss of 911 services due to power failure or Internet connection failure:

Historically, telephone service has been powered by electrical power within the telephone network. If you subscribe to WIN VoIP Services, power is supplied directly from the premise in which you are operating the telephone.

- In the event of a commercial power outage, and if your building does not have a back-up power system, your telephone service, including 911, will not function until power is restored.
- Loss of power to your broadband gateway (through which your service is provided) will cause a loss of telephone and 911 services.
- Any internet connection failure, including a suspension for nonpayment, will cause a loss of telephone and 911 services.

WIN recommends that you always have an alternative means of accessing 911 during a power failure or internet connection failure such as a basic business or copper line (non-VoIP line) for elevator, alarm, and other critical functions.

To ensure that 911 calls are properly routed:

- **Do not move the equipment installed at your premise to another location.** Use of the telephone service at another location will prevent E911 service (the ability of the 911 operator to automatically determine your location) from working. If you move equipment provided as part of the WIN VoIP Service to another location, you must update your service address with WIN prior to using the service from a different location. Use of your equipment at a location other than the registered physical location may route 911 calls to an incorrect 911 dispatch center, potentially delaying or preventing emergency services.
- **If you have users that will be using devices such as software telephones that are installed on mobile personal computers, laptops, smart phones, netbooks and any other mobile VoIP supported device that is intended to be mobile with WIN service,** you must update your service address prior to using the service from a different location in order for your current location to be transmitted automatically and accurately to emergency services. Use of your software telephone at a location other than the registered physical location may route 911 calls to an incorrect 911 dispatch center, potentially delaying or preventing emergency services.
- **Always state the telephone number and address that you are calling from to the 911 operator.** The 911 operator receiving the emergency call may not be able to automatically identify your phone number and physical location and be able to call you back if the call is disconnected, therefore you must specify the exact location of the emergency and the telephone number from which you are calling.
- **Contact WIN when you plan to move your service address: WIN customers should contact the WIN Business Center at 1-800-600-5050, Windstream New Edge (formerly EarthLink Business) customers should contact Customer Care at 1-800-239-3000 and Broadview customers should contact the OfficeSuite® Support Center at 1-800-623-VOIP (8647).** Since your WIN VoIP Services will not provide 911 services from another location, you must notify WIN before you move the registered location of your service.

To help remind you about the availability of 911 emergency service and its limitations with WIN VoIP Services, we will provide stickers to be placed on or near all of your telephones and devices.

To Report a Change to Your Service Location:

- WIN Customers - Contact Customer Service at 1-855-361-7792.
- Windstream New Edge Customers - Contact Customer Care at 1-800-239-3000.
- Legacy Broadview Customers - Contact the OfficeSuite® Support Center at 1-800-623- VOIP (8647). For Broadview customers with PC/Softphone service, you may also update your address when prompted upon login.
- For Customers with Windstream Hosted Communications - Contact WHC Repair at 1- 855-759-7420. Customers using Windstream Hosted Communications on a smart phone may also access the Windstream Hosted Communications Client Software application to update.
- Legacy MassComm Customers - Contact your Account Manager directly or use 1-866- 791-6277.

Customer Affirmation of Notification

I have read the above notice and understand that there are critical differences between 911 service with WIN VoIP Services and traditional telephone service. I assume all responsibility and risk of harm, loss, or damage in the event that 911 service fails as a result of a power outage or Internet outage, in the event I fail to update my service address with WIN if I use the service from a different location or in the event I do not provide the address, correct address, extension or other information to emergency authorities.

| | |
|--------------|-----------------------------|
| Printed Name | 215073523 Account Number |
| Signature | Date |

| Prepared for | | Prepared by | |
|----------------|--------------------|--------------|-----------------------------|
| Customer Name | San Benito County | Account Exec | Rosi Correia |
| Address | 481 4th St | Phone | 831.288.6220 |
| City/State/ZIP | Hollister CA 95023 | Email | Rosi.Correia@windstream.com |

| | | | |
|-------------|-----------------|------------|--------------|
| References: | | | |
| Expiry Date | 09/11/2021 | Quote Name | Quote 521839 |
| Proposal No | 114496 - 521839 | | |

| | | | | |
|--|---------------------|--|------------|-------------|
| Equipment Detail: | | | | |
| Mitel Streamline | | | | |
| Qty | Part No | Description | Unit Price | Total Price |
| 1 | 52003057 | StreamLine Unit 48-Port Kit (switch + 48 adapters) | \$7,594.00 | \$7,594.00 |
| 2 | 25-PC-15.N.O.INSTAL | CBL 25-PR M/F AMPHENOL 15-FT NON-PLENUM | \$16.01 | \$32.02 |
| System SubTotal(taxes & shipping not included) | | | | \$7,626.02 |

| | |
|-------------------|--------|
| Services Summary: | |
| Installation | \$0.00 |
| Services SubTotal | \$0.00 |

| | |
|------------------------------------|------------|
| Quote Summary: | |
| System Subtotal | \$7,626.02 |
| Services Subtotal | \$0.00 |
| Equipment and Services Grand Total | \$7,626.02 |

| | |
|--|--|
| SOW: | |
| Customer: | |
| San Benito County | |
| Project Name and Work Site: | |
| StreamLine Installation | |
| 481 4TH ST | |
| HOLLISTER, CA 95023-3840 | |
| 1. Overview | |
| 1.1. This Statement of Work describes the installation services to be performed by Windstream and the terms and conditions under which the services will be provided. | |
| 1.2. This project is the installation of (1) StreamLine 48 port switch with adapters. | |
| a. StreamLine delivers Ethernet and Power over Ethernet services over a single pair of telephony-grade wire with four times the reach of traditional data switches | |
| b. Note: pricing for Windstream Professional Services is quoted separately from this proposal. | |
| 2. Statement of Services | |
| 2.1. This project is priced as a single-phase installation for each site with all work being performed on consecutive days. If the project schedule slips beyond a mutually agreed upon timeframe by all parties for reasons outside of Windstream’s control, Windstream will reschedule to the next available time slot and a change order may be required with additional costs. | |

a. Overtime related activities assigned to this project are all service affecting tasks that will be performed outside normal business hours on a Monday through Friday non-holiday).

b. All other work, including placing and testing of telephones, will be done during normal business hours (Monday through Friday between the hours of 8:00AM to 5:00PM, excluding holidays).

2.2. Windstream will install and test (1) 48 Port StreamLine switch.

a. Windstream will install the equipment in Customer provided rack space

b. Windstream will connect the StreamLine switch to customer LAN.

c. Windstream will cross-connect the StreamLine Amphenol connectors to customer CAT3 station cabling.

d. Windstream will install StreamLine adapters on the first 2 phones. Customer responsible for installing the remaining adapters.

2.3. Windstream will provide system power-up, connectivity to the network interfaces and run diagnostics.

2.4. Windstream will assign a project manager or coordinator to serve as primary interface to the Customer for the duration of the project. This individual has the responsibility to coordinate and manage all project activities and help ensure the project meets its schedule, financial and quality objectives.

3. Customer Responsibilities

3.1. A VoIP Readiness Assessment is required for any deployment of voice or video over an IP network (LAN and/or WAN). A VoIP readiness assessment should be done for any new network, at least once a year for existing networks and whenever substantial changes are made to the LAN or WAN. See later sections on VoIP Readiness for additional details.

3.2. Customer will provide UPS, equipment rack, backboard, power and grounding in accordance with the manufacturer's specifications prior to the commencement of Windstream's installation.

3.3. For the placing and/or testing of telephones and/or other station equipment the customer will provide Windstream with clear access to the telephone jack and termination point without having to move furniture or other obstacles. For telephones or devices requiring local power the AC outlets at the desktop will be immediately available to the technician without the technician having to run extension cords, rearrange other devices or otherwise be delayed by, but not limited to, the location or availability of the AC outlet.

3.4. Patch cables for patching from switch patch panels to station cable are not included in this quote.

3.5. Customer will ensure the receipt of all equipment. Retain shipping documentation, inventory shipments by box count and report any obvious external damages.

4. Customer Cabling

4.1. All station and distribution cabling from the MDF out is new or being reused and its condition is the responsibility of customer.

4.2. At a mutually agreed upon date prior to the commencement of this work the customer will provide Windstream's installation team with cable records and blueprints/floor plans that are coordinated with the cable records and show all data and voice locations that are relevant to Windstream's work activities.

4.3. Windstream assumes that all digital and/or analog station cables are home run from the station to the MDF, all intermediate termination points are already cross connected and there are no bridged stations.

4.4. Windstream assumes that all IP telephone cables are already connected to the network, an active PoE enabled data port is available and additional patching is not required. PoE power must meet 802.11af standards.

4.5. Windstream assumes that existing station cables are terminated at the MDF and at the station in a standard configuration that does not require the technician to re-terminate the cable in order to operate the telephone or device.

4.6. No MDF re-work is included in this price. It is assumed that there is space for the telephone system's terminal block field without modification to the existing MDF and that the cross connects from the system's terminal block field to the existing station and trunk terminations are in the range of 5 to 15 feet and do not require special routing of the cross connects.

4.7. Tone and tag operations are NOT included in this scope of work.

5. Assumptions/Risks/Dependencies

5.1. Unless specifically stated otherwise in this statement of work, programming and project management services will be provided remotely.

5.2. Professional Services pricing for this project does not include support for the Customer provided Data Network, including DHCP/TFTP/HTTP/NETWORK QoS. These services are available upon request only for additional costs.

5.3. Union Labor is NOT included in this SOW.

6. VoIP Data Network Requirements (LAN / WAN)

6.1. If the Customer's network will be carrying VoIP traffic, it should be designed with VoIP best practices and must adhere to strict guidelines to support voice including:

a. **Switched Network:** A full end to end switched Ethernet network is required for VoIP deployments. No unmanaged or non-QoS enabled networking devices will be connected to the network that will carry VoIP traffic. Large, flat networks should not be utilized for VoIP deployments

b. **QOS:** Quality of service is a requirement of all VoIP implementations. Windstream recommends the use of layer 3 Diffserv (DSCP) for QOS tagging.

c. **Packet Loss:** The maximum loss of packets or frames between endpoints should be less than 1% for excellent voice quality.

d. **Network Delay:** One way delay between endpoints should be less than 100ms for business communications quality and less than 80ms for toll quality voice.

e. **Network Jitter:** Variable network delay should average 20ms or less and less than 20% jitter and less than 10% broadcast traffic at all times. If multicast is to be used on the network, customer must identify its use to Windstream.

f. **VLANs:** A separate VLAN is recommended for the portion of the network that will carry voice packets in order to minimize broadcast and data traffic as well as to reduce contention for the same bandwidth as the voice traffic

i. Most manufacturers require a dedicated LAN or VLAN where the VoIP equipment can communicate between devices. This dedicated network must have traffic restrictions in place for protection from broadcast traffic. Less than 15% of voice or data VLAN traffic should be broadcast.

ii. Security to prevent unauthorized access to the voice VLANs

iii. Windstream recommends that VLAN routing be done on a Layer 3 capable switch – never using a WAN router with a single interface.

g. **Power:** The network must provide either PoE or local power supplies to power the IP phones.

6.2. Any required changes to the configuration or hardware of the Customer's data infrastructure are not included in this design, but can be included on a separate quote at the Customer's request.

6.3. Before any VoIP implementation, documented test results may be required clearly showing that the network to be used meets all of the above requirements to carry VoIP traffic. VoIP readiness testing may be performed by the customer, by Windstream or by a third party.

Accepted By : _____

Title : _____

Date : _____

**SAN BENITO COUNTY
REQUISITION/SOLICITATION FORM**



| | | | |
|--|--------------|---|----------------------|
| VENDOR ID | PHONE | Name: Assessors/Tom Slavich | P. O. NUMBER |
| | | | 2022-00000204 |
| Ship to address: Assessor Dept. | | 440 Fifth St. Rm 108, Hollister Ca 95023 | |

DESCRIPTION : Estimate install Avaya phone system

| SPECIFICATIONS | QTY | UNIT COST | TOTAL PRICE |
|--|-------------|-------------------|-------------------|
| Install Avaya Server - Materials + Labor | 1 | 14980.33 | 14980.33 |
| Install Assr - Materials + Labor | 1 | 14160.72 | 14160.72 |
| Install Elections - Materials + Labor | 1 | 11673.10 | 11673.10 |
| Install Tax Office - Materials + Labor | 1 | 3999.37 | 3999.37 |
| | | | |
| DEPARTMENT/PROGRAM: San Benito County Assessors | | SUBTOTAL | 44813.52 |
| COMMENTS: Tax rate computed by Monterey City Tax rate on Materials only | | TAX 8.75% | 2521.18 |
| [] Contract [x] Grant Funding [] One Time Purchase | | SHIPPING | |
| FUNDING: 101.35.1170.1171.619.132 | | P.O. TOTAL | \$47334.70 |
| BUDGET UNIT | OBJECT CODE | PROJECT CODE | AMOUNT |
| | | | |
| | | | |
| | | | |

SOLICITATION SUMMARY

| DATE | VENDOR NAME/CITY/STATE | CONTACT NAME & PHONE | AVAILABLE | QUOTE/BID \$ |
|------------|---------------------------------------|----------------------|-----------|--------------|
| 10/28/2021 | Monterey Bay Telecom, Inc. | Don | | \$47334.70 |
| | 495 Elder St Ste C Sand City CA 93955 | (831)899-2441 | | |
| | | () | | |
| | | () | | |

DEPARTMENT HEAD signature below certifies that this solicitation summary accurately reflects the process used for this purchase and that supporting documentation is in the project file.

| | | |
|---|--|--|
| <input type="checkbox"/> Quotes (\$1000 to \$3,000) | <input type="checkbox"/> Board of Supervisor Approval >\$50,000 | <input type="checkbox"/> Sole Source (Complete form and attach) |
| <input type="checkbox"/> Quotes (\$3,000 to \$10,000) | <input type="checkbox"/> Contract <input type="checkbox"/> Invoice | Fixed Asset - >\$5,000 |
| SIGNATURE & DATE | PREPARER Sacramento Villicana 11/18/21 INFORMATION TECHNOLOGY MANAGER | SUPERVISOR Don Slavich 11/18/21 COUNTY ADMINISTRATIVE OFFICER |
| SIGNATURE & DATE | | DEPARTMENT HEAD Don Slavich 11/18/21 |
| | 12/20/22 | 1/13/2022 |

Monterey Bay Telecom, Inc.

495 Elder Street, Ste. C
 Sand City, CA 93955
 Tel: (831)899-2441
 Fax: (831)899-2300

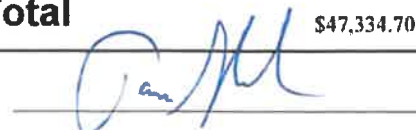
Estimate

| Date | Estimate # |
|------------|-------------|
| 10/28/2021 | SBSRV102021 |

| Name / Address |
|---|
| San Benito County Assessor's Office 440 5th St #108 Hollister, CA 95023 |

| | | | Project |
|---|-----|--------------|--------------------|
| Description | Qty | Cost | Total |
| <p>Estimate to install the Avaya voice server configured with the following:</p> <ul style="list-style-type: none"> -16 outside lines -66 digital station ports -2 paging ports -6 port auto attendant / voicemail server -63 Avaya LCD phones -28 Avaya side cars -6 wireless headsets <p>This hardware will service the following departments:</p> <ul style="list-style-type: none"> -Assessor's Office -Elections -Tax Department <p>Notes:</p> <ol style="list-style-type: none"> 1) All parts are NEW and include a 1 year warranty. 2) Lease is offered. 3) This equipment is premise based and at completion of lease/payment there will be NO FURTHER monthly charges. 4) This equipment DOES NOT require any re-cabling, it will operate on existing cable. <p>Terms and Conditions: This estimate is good for 30 days. Payment is one half down prior to ordering of parts or commencement of services and remainder paid upon completion of job. THANK YOU for your business!</p> | | | |
| Materials | | 28,813.52 | 28,813.52T |
| Labor | | 16,000.00 | 16,000.00 |
| Sales Tax | | 8.75% | 2,521.18 |
| | | Total | \$47,334.70 |

Customer Signature



Monterey Bay Telecom Services

495 Elder Ave Suite C
Sand City, CA. 93955
#831-899-2441 Fax: #831-899-2300

JOB ESTIMATE

Customer

Name County of San Benito
Address 440 5th St
City Hollister CA 95023
Phone 831 - 636 - 4402 / 831 - 801 - 7512
Contact: Sacramento Villicana
Email svillicana@cosb.us

Date 8/12/2021
Order No. SBENASSR
Rep
FOB

| Qty | Description | TOTAL |
|-----|--|-------|
| | Estimate to install 30 ea. multi-line telephones and 6 ea. side cars and 6 ea. cordless headsets at the assessor's office. | |

| | |
|---------------|------------|
| Materials: \$ | \$8,160.72 |
| Tax: \$ | \$714.06 |
| Labor: \$ | \$6,000.00 |

Note:1) All parts are NEW and include a 1yr warranty.

2) Lease is offered.

Half Down:

Signature

TOTAL \$14,874.78

Terms and conditions: This estimate is good for 30 days. Payment is one half down prior of ordering of parts or commencement of services and remainder paid upon completion of job. THANK YOU for the business.

Monterey Bay Telecom Services

495 Elder Ave Suite C
Sand City, CA. 93955
#831-899-2441 Fax: #831-899-2300

JOB ESTIMATE

Customer

Name County of San Benito
Address 440 5th St
City Hollister CA 95023
Phone 831 - 636 - 4402 / 831 - 801 - 7512
Contact: Sacramento Villicana
Email svillicana@cosb.us

Date 8/12/2021
Order No. SBENSERV
Rep
FOB

Qty

Description

TOTAL

Estimate to install the main Avaya voice server. It will be configured with the following: 16 ea. C.O. ports, 66 digital station ports, two ea. paging ports, and a 6 port auto attendant/voice mail server.
This hardware will service the following departments: Assessors, elections and tax department.

| | |
|---------------|-------------|
| Materials: \$ | \$11,580.33 |
| Tax: \$ | \$1,013.28 |
| Labor: \$ | \$3,400.00 |

Note:1) All parts are NEW and include a 1yr warranty

2) Lease is offered.

Half Down:

Signature

TOTAL \$15,993.61

Terms and conditions: This estimate is good for 30 days. Payment is one half down prior of ordering of parts or commencement of services and remainder paid upon completion of job. THANK YOU for the business.

Monterey Bay Telecom Services

495 Elder Ave Suite C
Sand City, CA. 93955
#831-899-2441 Fax: #831-899-2300

JOB ESTIMATE

Customer

Name County of San Benito
Address 440 5th St
City Hollister CA 95023
Phone 831 - 636 - 4402 / 831 - 801 - 7512
Contact: Sacramento Villicana
Email svillicana@cosb.us

Date 8/12/2021
Order No. SBENELECT
Rep
FOB

Qty

Description

TOTAL

Estimate to install 25 ea. multi-line telephones and 15
ea. side cars at the Election Office.

| | |
|---------------|------------|
| Materials: \$ | \$6,673.10 |
| Tax: \$ | \$583.90 |
| Labor: \$ | \$5,000.00 |

Note: 1) All parts are NEW and include a 1yr warranty.

2) Lease is offered.

Half Down:

Signature

TOTAL \$12,257.00

Terms and conditions: This estimate is good for 30 days. Payment is one half down prior of ordering of parts or commencement of services and remainder paid upon completion of job. THANK YOU for the business.

Monterey Bay Telecom Services

495 Elder Ave Suite C
 Sand City, CA. 93955
 #831-899-2441 Fax: #831-899-2300

JOB ESTIMATE

Customer

Name County of San Benito
 Address 440 5th St
 City Hollister CA 95023
 Phone 831 - 636 - 4402 / 831 - 801 - 7512
 Contact: Sacramento Villicana
 Email svillicana@cosb.us

Date 8/12/2021
 Order No. SBENTAX
 Rep
 FOB

| Qty | Description | TOTAL |
|-----|--|-------|
| | Estimate to install 8 ea. multi-line telephones and 2 side cars at the Tax Office. | |

| | |
|--------------|------------|
| Materials: S | \$2,399.37 |
| Tax: S | \$209.94 |
| Labor: S | \$1,600.00 |

Note:1) All parts are NEW and include a 1yr warranty

2) Lease is offered.

Half Down:

Signature

TOTAL \$4,209.31

Terms and conditions: This estimate is good for 30 days. Payment is one half down prior of ordering of parts or commencement of services and remainder paid upon completion of job. THANK YOU for the business.