

Inpatient Hospital/Residential Treatment Contracts

RFP not advised for this category due to [Behavioral Health Information Notice 21-035*](#)

*Title 9 requires Mental Health Plans to contract with Disproportionate Share Hospitals and traditional hospital providers to meet provider selection criteria, unless DHCS grants the Mental Health Plan an exemption from contracting.

Facility	Type
Aurora Behavioral Healthcare	Hospital (Inpatient Care) located in Santa Rosa, CA serving Youth & Adults
Cielo House Residential Treatment	Residential Treatment for Eating Disorders located in San Jose, CA serving Youth & Adults
Crestwood Behavioral Health	Residential and Acute Mental Health Services located in San Jose, CA serving Adults
Davis Guest House	Residential Mental Health Services located in Modesto, CA serving Conserved Adults
Merced Behavioral Health Center	Institution for Mental Disease (IMD) located in Merced, CA serving All Ages
Merced County BH & Recovery	Outpatient Specialty Mental Health Services located in Merced, CA serving All Ages
Natividad Medical Center	Inpatient Psych Acute Hospital located in Salinas, CA serving Adults

Substance Use Disorders (SUDs) Treatment Contracts

RFP for this category not advised due to Federal Time & Distance Standards

Agency	Type
Advent Group Ministries	Adolescent Residential Facility located in Morgan Hill, CA serving Youth
Door to Hope	Residential and IOT (Intensive Outpatient Treatment) SUDs Services located in Salinas, CA serving Adult Females
Encompass	Residential services for SUDs located in Watsonville, CA and Santa Cruz, CA serving Adult males in Watsonville and Co-Ed Adults in Santa Cruz
Sun Street Center	Substance Use Disorder Services located in Hollister, CA serving Adult Women (Perinatal & non-perinatal)
Tarzana Treatment Centers, Inc.	Adolescent Residential Facility for SUDs (non-religious option) located in Lancaster, CA serving Youth
Valley Health Associates	Opioid/Narcotic Treatment facility located in Salinas, CA serving Adults (Opioid Treatment Program & Medication Assisted Program), and Youth (Outpatient & Medication Assisted Treatment Program)

Specialty-Service Provider Contracts

RFP for this category not advised due to the highly specialized nature of the work.

Provider	Type
Crisis Support Services of Alameda County	After-hour crisis intervention and other phone line support based out of Oakland, CA and serving All Ages
Kingsview EHRS (Electronic Health Record System)	Electronic Health Record System (EHRS) based out of Madera, CA to serve All Ages

Locums Contracts

RFP for this category not advised due to Federal Continuity of Care requirements as defined in:

[Mental Health Substance Use Disorders Services Information Notice, 18-039](#)

Provider	Type
Dr. Michael Fruchter, MD	Psychiatry Services, based out of Alaska (via Telehealth) serving Youth, Adults, & Older Adults
Dr. Wanted	Psychiatry Services, based out of Atlanta, GA (via Telehealth) serving All Ages
Kingsview Telepsychiatry	Psychiatry based out of Madera, CA (telehealth) serving All Ages
Sumo Medical Staffing	Psychiatry Services (Via Telehealth) based out of Napa, CA serving All Ages
Traditions Psychology Group, Inc.	Psychiatry Services (Via Telehealth) based out of Draper, UT serving All Ages

State Contracts

RFP for this category not possible as these contracts bring revenue for Mental Health & Substance Abuse Services

Required contracts per DHCS as SBCBH is the designated a Mental Health and Substance Use Disorder Services provider for the County of San Benito.

Agency	Type
Drug Medi-Cal-Organized Delivery System (DMC-ODS) State Contract	This outlines the required programs/services that must be provided to our county for Substance Use Disorder Services as a DHCS designated DMC-ODS provider
Substance Abuse Block Grant (SABG)	County Alcohol & Other Drug Programs utilize SABG funding to provide a broad array of alcohol and other drug program treatment and prevention services within their system of care (SOC) programs.
Mental Health Block Grant (MHBG)	Contract indicating that we may receive funding for Mental Health and Substance Use services if a contract is executed detailing the statutes and regulations that must be followed
Mental Health Plan (MHP) Performance Contract	This outlines the required programs/services that must be provided to our county fo Specialty Mental Health and Substance Use Disorder Services

Direct-Service Provider Contracts

RFP plan in place. See RFP roadmap

Facility	Type
Rebekah Children's Services	Hospital Diversion (HD), Therapeutic Behavioral Services (TBS), Family Urgent Response Services (FURS) located in Gilroy, CA serving Children and Youth
Seneca Family of Agencies	ICC(Intensive Care Coordination)/IHBS(Intensive Home-Based Services) for youth in Therapeutic Foster Care (TFC) based out of Oakland, CA serving Youth in TFC
Smitty's Janitorial Services	Janitorial Services for Behavioral Health Department located in Salinas, CA serving Main offices & Esperanza Center
Youth Alliance	Prevention & Early Intervention (PEI) services (Caminos/Guias) located in Hollister, CA serving Youth
Gary C. Ernst	Fiscal Consultant based out of Visalia, CA (remote & in-person) serving All Ages
IDEA Consulting	QI & Special Projects Consultant based out of Davis, CA (remote & in-person) serving All Ages

Inpatient Hospital/Residential Treatment Contracts
RFP not advised for this category due to Behavioral Health Information Notice 21-026

Facility	Type	Description
Aurora Behavioral Healthcare	Hospital (Inpatient Care) located in <u>Santa Rosa, CA</u> serving <u>Youth & Adults</u>	Aurora Behavioral Healthcare is a psych. inpatient hospital and one of few that accepts children and adolescents. Aurora is also a state DHCS mandated contract hospital for San Benito. DHCS mandates counties to contract with inpatient hospitals that have a history of meeting a state set threshold of MediCal recipient utilization
Cielo House Residential Treatment	Residential Treatment for Eating Disorders located in <u>San Jose, CA</u> serving <u>Youth & Adults</u>	Our Quality Improvement team has reached out to various counties throughout the state searching for eating disorder treatment facilities since there are none available in our county. Cielo Residential Treatment is a provider those other counties use as a resource and that accepts out-of- county placements. Our department researched all other certified potential locations in the state and found that most treatment facilities would not accept our clients because clients did not live in their county. Some facilities state they only served adults, or that clients had to meet specific medical criteria that doesn't apply to many of our clients. This is a highly specialized service, and Cielo Residential is a provider that meets our state mandated time and distance standards (within 60 miles or 90 minutes travel time). Cielo was also the most cost-effective of the facilities.
Crestwood Behavioral Health	Residential and Acute Mental Health Services located in <u>San Jose, CA</u> serving <u>Adults</u>	Crestwood Behavioral Health offers highly specialized mental health services that are difficult to find. Counties that have facilities offering these services predominately contract with such facilities within their counties for those facilities to be sole source providers accessible only to clients living within their county. Crestwood offers a full menu of levels of inpatient and residential treatment services. Crestwood facilities can provide inpatient and alternatives to inpatient hospitalization. Contracting with Crestwood allows for a range of facilities levels of care and ability to place clients in any of the Crestwood locations throughout the state.
Davis Guest House	Residential Mental Health Services located in <u>Modesto, CA</u> serving <u>Adults</u>	Davis Guest House is a long- term mental health residential treatment facility that is certified by the state. State certified long-term mental health facilities are difficult to find as there is a statewide shortage. Other counties which are larger than San Benito utilize these locations quickly to meet their needs and consume all the beds. By contracting with Davis Guest House, we are able to secure capacity at this location quickly for conserved clients that need this ongoing level of care.
Merced Behavioral Health Center	Institution for Mental Disease (IMD) located in <u>Merced, CA</u> serving <u>All Ages</u>	Merced Behavioral Center located in Merced, is an IMD (Institution for Mental Disease). IMD's provide mental health services to adults who suffer from highly acute and chronic mental illness and are gravely disabled and under the guardianship of court ordered Conservatorship. These institutional facilities provide mental health treatment and offer supportive medical and nursing care. Our department needs to have a contract with Merced Behavioral Health to provide support and supervised institutional living arrangements for individuals with severe and chronic mental illness. There are too few certified and licensed IMD facilities in the state to meet the needs and it is essential we hold a contract with the nearest facility to our county. Our staff can visit with our clients regularly and transport them when required for periodic conservatorship hearings and reassessment of their illness status and continue work towards discharge to lower levels of care.
Merced County BH & Recovery	Outpatient Specialty Mental Health Services located in <u>Merced, CA</u> serving <u>All Ages</u>	County of Merced, BH & Recovery provides mental health services to support our county clients housed in County located Institute for Mental Disease (IMD) and a local Board and Care. We have a contract with Merced County BH & Recovery so they can offer additional clinical support for those in need of long- term supervised living and housed at an IMD and a Group Home in Merced. Most important though is this contract allows access to the Merced County inpatient psychiatric unit, a scarce resource.
Natividad Medical Center	Inpatient Psych Acute Hospital located in <u>Salinas, CA</u> serving <u>Adults</u>	Natividad Medical Center provides inpatient acute mental health services. This facility in in Monterey County and can accept our clients who need to be admitted to acute inpatient psych care and are under involuntary holds (5150). Natividad is within close travel distance to our County and offers this scare resource as an added option we can use when beds are needed and available at their psychiatric inpatient unit.

Substance Use Disorders (SUDs) Treatment Contracts
RFP for this category not advised due to Federal Time & Distance Standards

Facility	Type	Description
Advent Group Ministries	Adolescent Residential Facility located in <u>Morgan Hill, CA</u> serving <u>Youth</u>	Advent is a youth SUD residential facility located in Morgan Hill, which is within our DHCS mandated time and distance standards. Having a residential drug treatment service for youth is mandated by the state of California. This location is 1 of 2 in California that are licensed and certified by the State to provide youth SUD residential services. Because youth SUD residential facilities are so limited in California, the majority of Counties in the Bay Area contract with Advent.
Door to Hope	Residential and IOT (Intensive Outpatient Treatment) SUDs Services located in <u>Salinas, CA</u> serving <u>Adult Females</u>	Door to Hope provides a state required level of substance abuse residential services for female clients; These services facilitate the detoxification and application of recovery skills, relapse prevention, and emotional coping strategies. Door to Hope is one of very few nearby residential facilities that is licensed by the Department of Health Care Services (DHCS) to provide the above-mentioned and that is certified as a Medi-Cal billing-eligible facility. Many residential facilities in the Bay Area do not have the licenses and certifications that are required by our state approved Drug Medi-Cal Organized Delivery System (DMC-ODS) plan, because they are structured for private business. Our substance abuse treatment service requirements, necessitate that we must have various options for treatment placement types and levels and client choice. Door to Hope is one of SBCBH's female-only residential facilities that provides a structured treatment
Encompass	Residential services for SUDs located in <u>Watsonville, CA</u> and <u>Santa Cruz, CA</u> serving <u>Adult males in Watsonville</u> and <u>Co-Ed Adults in Santa Cruz</u>	Encompass provides substance abuse residential services for male clients; These services facilitate the detoxification and application of recovery skills, relapse prevention, and emotional coping strategies. Encompass is one of a very few nearby residential facilities that is licensed by the Department of Health Care Services (DHCS) to provide the above-mentioned service and as a certified Medi-Cal billing-eligible facility. Other nearby residential facilities do not have the licenses and certifications that are required by a County Drug Medi-Cal Organized Delivery System (DMC-ODS) plan such as ours. Our substance abuse service must have various options for placement due to client choice, type of treatment model, and populations served. Encompass is SBCBH's only licensed male residential facility option.
Sun Street Center	Substance Use Disorder Services located in <u>Hollister, CA</u> serving <u>Adult Women (Perinatal & non-perinatal)</u>	Sun Street Centers provides three levels of substance abuse residential services; These services facilitate the detoxification and application of recovery skills, relapse prevention, and emotional coping strategies. This local in town residential facility is licensed by the Department of Health Care Services (DHCS) to provide the above-mentioned and it is certified as a Medi-Cal billing-eligible facility. Other local residential facilities do not have the licenses and certifications that are required by a County Drug Medi-Cal Organized Delivery System (DMC-ODS) plan such as ours. In the field of substance abuse, we must have various options for placement due to client choice, type of treatment model, and populations served. SunStreet Centers in Hollister is SBCBH's only in-town provider that is licensed to provide treatment for our perinatal clients (Pregnant or 60-days post-partum women) that have a substance use disorder using a social-model for treatment.
Tarzana Treatment Centers, Inc.	Adolescent Residential Facility for SUDs (non-religious option) located in <u>Lancaster, CA</u> serving <u>Youth</u>	Tarzana is a non-religious affiliated youth SUD residential facility. Having a residential drug treatment for youth is mandated by the state of California. This location is only 1 of 2 in California that are licensed and certified by the State to provide youth SUD residential services. Because youth SUD residential facilities are so limited in California, the majority of Counties in the State contract with Tarzana, or Advent, or forgo MediCal reimbursement and pay private for-profit entities. This youth SUD residential option is outside of our time and distance standards.
Valley Health Associates	Opioid/Narcotic Treatment facility located in <u>Salinas, CA</u> serving <u>Adults</u> (Opioid Treatment Program & Medication Assisted Program), and <u>Youth</u> (Outpatient & Medication Assisted Treatment Program)	Valley Health Associates (VHA) is a specialized service that meets our time and distance standards (Salinas Main Clinic) and can provide services within San Benito County via Mobile Clinic. VHA provides an Opioid Treatment Program (OTP) and Medication Assisted Treatment (MAT) services. VHA has all mandated State and Federal certifications and licenses that allows them to offer the above-mentioned services.

Specialty-Service Provider Contracts (including Locums Contracts)

Provider	Type	Description
Crisis Support Services of Alameda County	After-hour crisis intervention and other phone line support based out of <u>Oakland, CA and serving All Ages</u>	Crisis Support Services of Alameda (CSSA) specializes in assessing crisis calls and is capable of meeting state requirements for live person interaction and facilitating interpretation in any language. Other counties in the Bay Area and other parts of the state use their services also to meet their live person response and any language mandates. CSSA handles all after-hour calls that come into the 24/7 crisis hotline with live, well-trained counselors. These counselors can assess, prevent, and mitigate crisis situations to avoid people from needing higher levels of intervention.
Dr. Michael Fruchter, MD	Psychiatry Services, based out of <u>Alaska (via Telehealth) serving Youth, Adults, & Older Adults</u>	Finding and contracting with psychiatrists can be difficult, especially someone who is a bilingual Spanish speaker. This provider works with clients who are 15 years or older and also supports as back-up psychiatrist for the county jail. We are fortunate that Dr. Fruchter is part of our medical team serving our community for the past 3 years. During the last 3 years, he has established a trusting relationship with his patients and provided continuity of care which is essential to the successful treatment of mental health
Dr. Wanted	Psychiatry Services, based out of <u>Atlanta, GA (via Telehealth) serving All Ages</u>	To minimize disruptions in client care, we want to ensure continuity of care with the same psychiatrists our patients have built a relationship with over time. As with other clinical professionals, there is a shortage of psychiatrists due to high demand across the country. Because recruiting and retaining qualified psychiatrists has been extremely difficult, it is necessary that we have multiple psychiatric sourcing entities under contract to be available when needed. This allows us to ensure that no client goes through a lapse in treatment. It is not in our best interest to go through the Request for Proposal (RFP) process as these agencies are in high demand throughout the state and the country. If we open RFP for these services, we run the risk of not acquiring any proposals and in the process, we may lose our psychiatrists, which would cause a severe disruption in medically necessary services for members of the community.
Kingsview Telepsychiatry	Psychiatry based out of <u>Madera, CA (telehealth) serving All Ages</u>	Kingsview Telepsychiatry provides a Spanish speaking psychiatrist that works with our Monolingual Spanish-speaking clients. Psychiatrists are hard to find and particularly a fluent Spanish speaking psychiatrist. Due to this doctor's ability to speak, read, and write in Spanish, his skills are invaluable to our community. Kingsview has provided the same Spanish speaking psychiatrist for several years which has helped establish relationships with patients and helping with continuity of care. Opening to RFP runs the risk of losing an essential provider that would not have a need to apply to RFP with other options available. The demand for this specific service is high throughout the state.
Kingsview EHRS (Electronic Health Record System)	Electronic Health Record System (EHRS) based out of <u>Madera, CA to serve All Ages</u>	Kingsview EHRS provides the platform for our health records documentation and electronic billing to the MediCal system and collection of data elements required for fiscal and program auditing. Behavioral Health documentation requirements are extremely complex and Kingsview can adjust the electronic information collection platform to be in compliance with fluid, ever changing requirements from DHCS. In addition, Kingsview provides technical support that allows us to create and generate data that we must present during audits and to help with data-based quality improvement. Because the behavioral health system has specific requirements for documentation and billing it is essential to have a provider who is knowledgeable and experienced in EHR system set up, maintenance and secure records storage.
Sumo Medical Staffing	Psychiatry Services (Via Telehealth) based out of <u>Napa, CA serving All Ages</u>	In minimizing disruptions in client care, we want to ensure continuity of care with the same psychiatrists our patients have built a relationship with over time. As with other clinical professionals, there is a shortage of psychiatrists due to high demand across the country. Because recruiting and retaining qualified psychiatrists has been extremely difficult, it is necessary that we have multiple psychiatric sourcing entities under contract to be available for us when needed. This redundancy allows us to ensure that no client goes through a lapse in treatment.
Traditions Psychology Group, Inc.	Psychiatry Services (Via Telehealth) based out of <u>Draper, UT serving All Ages</u>	Psychiatrists are difficult to find. Traditions is well respected and favored provider across the state. Other counties have competed to have the doctors from this provider treat the clients in their counties. We are fortunate to have Dr. Huang serving our community in-person for the past 6+ years providing continuity of care. Other counties do not have this consistent in-person available in their community. Dr. Huang is local (Gilroy) and serves both children and adults at our outpatient clinic in Hollister. Finding a psychiatrist willing to treat children, those below the age of 14, is difficult. Dr. Huang is one of the few MDs that will support this population and understands the nuances of the children system of care. Dr. Huang also serves our local jail and juvenile detention facility for psychiatric services for inmates. He has experience with working in a jail system and working with the court system on treatment to restore competency. Prior to the Mabie Clinic having Dr. Malik who is available 3 to 4 hours per week, Dr. Huang was the only in-person psychiatrist available in our county. Dr. Huang continues to be available offering 32 hours of in-person support to children, youth, and adults.

State Contracts

RFP for this category not possible as these contracts bring revenue for Mental Health & Substance Abuse Services
 Required contracts per DHCS as SBCBH is the designated a Mental Health and Substance Use Disorder Services provider for the County of San Benito.

Agency	Type	Description
Drug Medi-Cal-Organized Delivery System (DMC-ODS) State Contract	State Contract with Department of Health Care Services	This outlines the required programs/services that must be provided to our county for Substance Use Disorder Services as a DHCS designated DMC-ODS provider
Substance Abuse Block Grant (SABG)	State Contract with Department of Health Care Services	County Alcohol & Other Drug Programs utilize SABG funding to provide a broad array of alcohol and other drug program treatment and prevention services within their system of care (SOC) programs.
Mental Health Block Grant (MHBG)	State Contract with Department of Health Care Services	Contract indicating that we may receive funding for Mental Health and Substance Use services if a contract is executed detailing the statutes and regulations that must be followed
Mental Health Plan (MHP) Performance Contract	State Contract with Department of Health Care Services	This outlines the required programs/services that must be provided to our county fo Specialty Mental Health and Substance Use Disorder Services

Direct-Service Provider Contracts

Facility	Type	Description
Rebekah Children's Services	Hospital Diversion (HD), Therapeutic Behavioral Services (TBS), Family Urgent Response Services (FURS) located in <u>Gilroy, CA</u> serving <u>Children and Youth</u>	This service could go out to RFP, but this provider is only 1 of 2 such providers within such close geographical proximity to San Benito. This provider has also contracted to provide some 24-hour Crisis On-Call in-person response in San Benito County for the foster care population
Seneca Family of Agencies	ICC(Intensive Care Coordination)/IHBS(Intensive Home-Based Services) for youth in Therapeutic Foster Care (TFC) based out of <u>Oakland, CA</u> serving <u>Youth</u> in TFC	This service can go out to RFP as there are several local providers that can perform this service. A portion of the services included in this contract (TFC) were procured through a multi county RFP process (San Benito, Monterey, Santa Cruz)
Smitty's Janitorial Services	Janitorial Services for Behavioral Health Department located in <u>Salinas, CA</u> serving <u>Main offices & Esperanza Center</u>	An RFP for janitorial services was completed in August 2021 through our County Resource Management Agency and awarded to Smitty's Janitorial Services for 3 years with option to renew for 2 years.
Youth Alliance	Prevention & Early Intervention (PEI) services (Caminos/Guias) located in <u>Hollister, CA</u> serving <u>Youth</u>	This service can go out to RFP if there are other local providers that can perform this service
Gary C. Ernst	Fiscal Consultant based out of <u>Visalia, CA</u> (remote & in-person) serving <u>All Ages</u>	This service, in essence, can go out to RFP
IDEA Consulting	QI & Special Projects Consultant based out of <u>Davis, CA</u> (remote & in-person) serving <u>All Ages</u>	This service, in essence, can go out to RFP