

TREASURER TAX COLLECTOR

FISCAL YEAR ENDED
JUNE 30, 2020



TREASURER'S OFFICE

PURPOSE

We are the bank for County Funds, Schools, COG, Courts, and SJB Cemetery District.

Accept Deposits

Pay Checks written by agencies

Invest Excess Funds

Our main objective is:

SAFETY

LIQUIDITY

INVESTMENT RETURNS

ACCOMPLISHMENTS

- ✓ Electronic file of received checks sent to our bank daily.
Consistent cash flow analysis due to less wait time and dependency of armored pick up service.

Faster response of NSF's

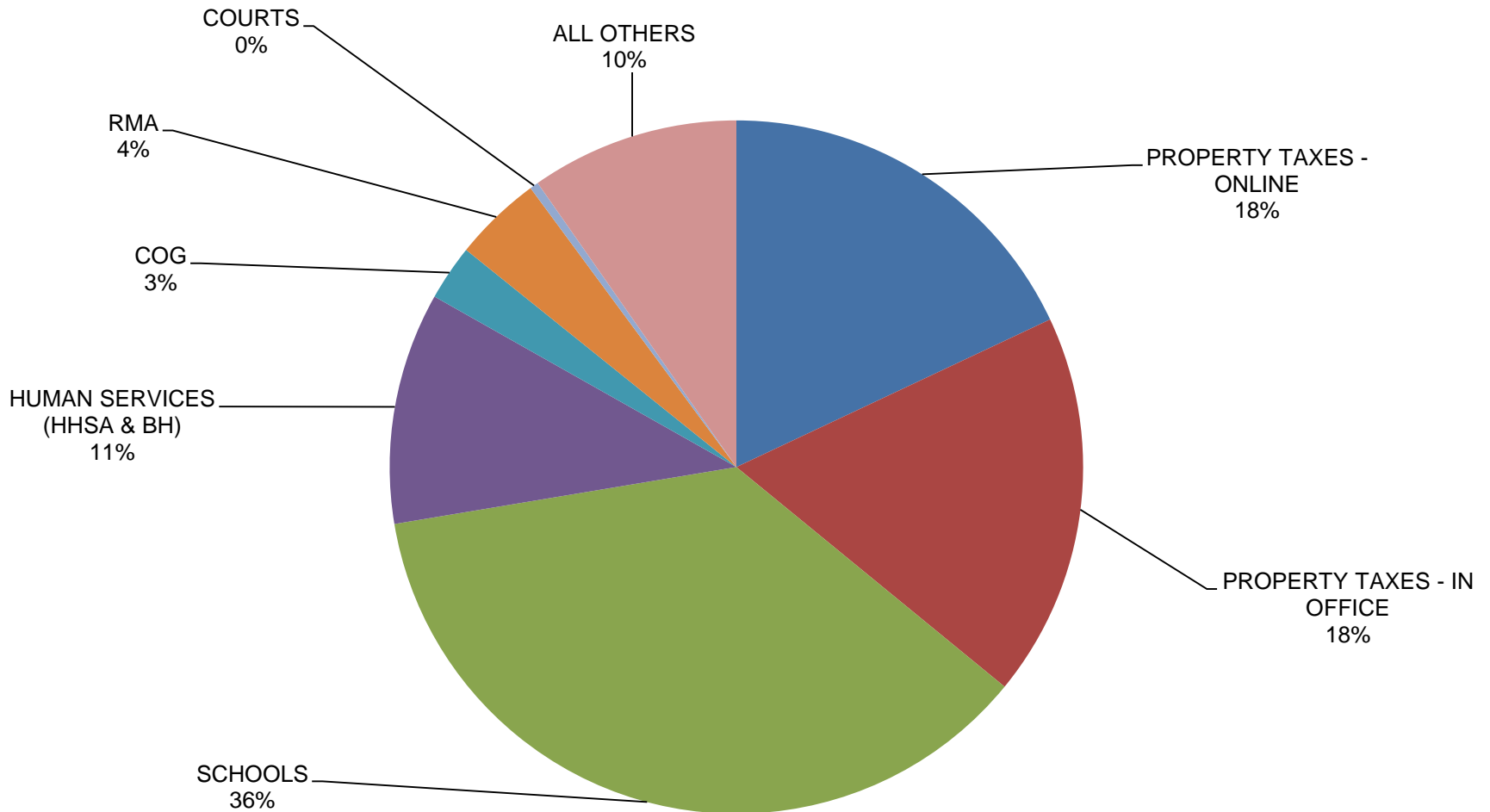
- ✓ Monthly Treasurer Portfolio Analysis presented to Board of Supervisors (see attachments)

STATISTICS

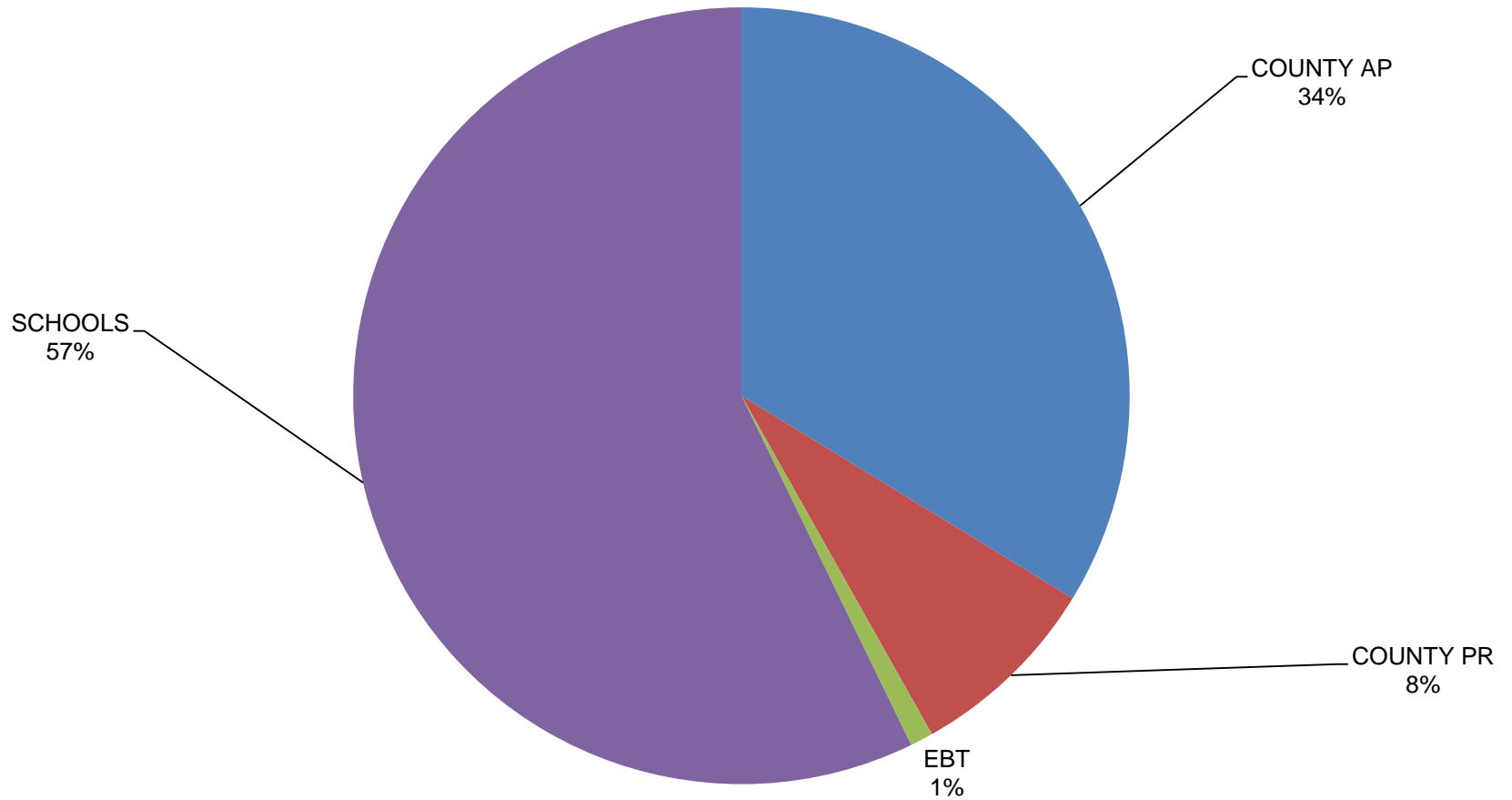
WHAT WENT THROUGH THE TREASURY?

Deposits Received	\$345,643,084
Checks Paid	\$380,403,079
Checks Processed	
Property Tax	16,595
Others	21,292
Property Taxes	
Paid Online	\$62,209,688
Paid Cash/Check	\$61,954,757

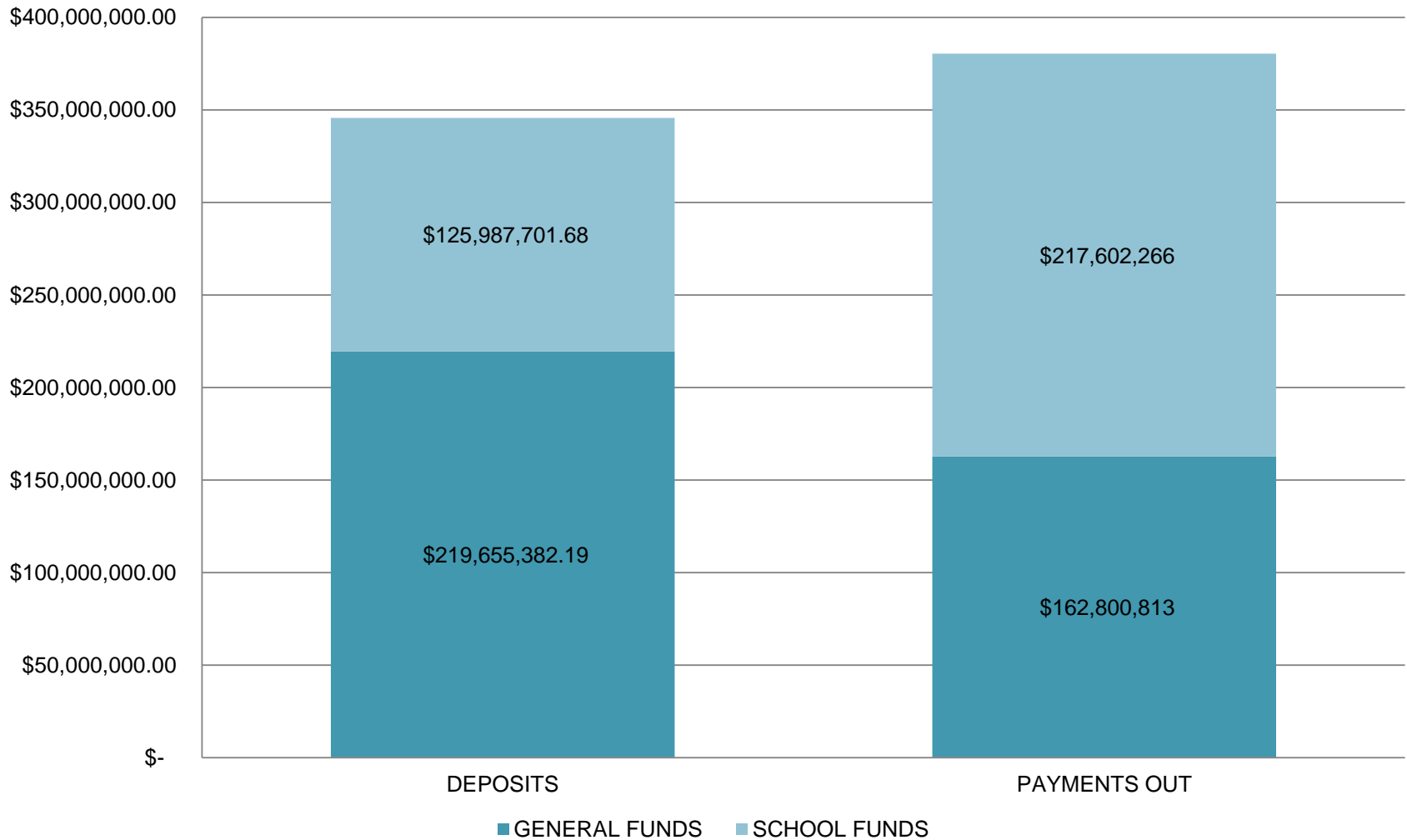
SAN BENITO COUNTY DEPOSITS PROCESSED JULY 1, 2019 - JUNE 30, 2020



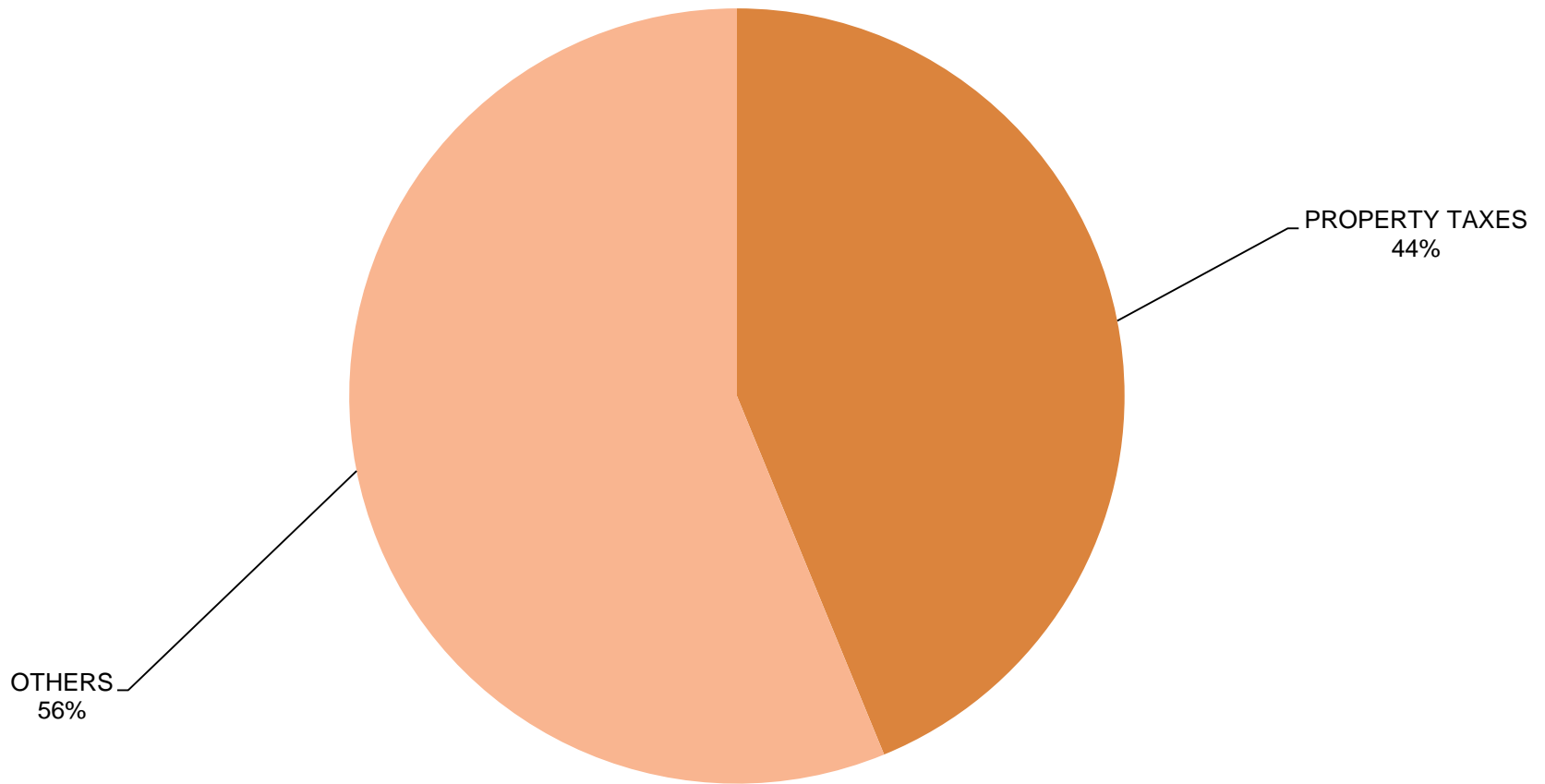
SAN BENITO COUNTY PAYMENTS PAID BY ACCOUNT JULY 1, 2019 - JUNE 30, 2020



SAN BENITO COUNTY COMPARISON OF POOL CONTRIBUTORS JULY 1, 2019 - JUNE 30, 2020



**SAN BENITO COUNTY
TOTAL CHECKS PROCESSED
JULY 1, 2019 - JUNE 30, 2020**



TAX COLLECTOR'S OFFICE

PURPOSE

The Tax Collector's Office is responsible for billing and collecting of property taxes. Sometimes this can include selling property for unpaid taxes.

The types of bills we send are:

- ✓ UNSECURED
- ✓ SECURED
- ✓ SUPPLEMENTAL

Most taxes are due in 2 equal installments, with the majority of them due 12/10/XX and 4/10/XX.

We are also responsible for the Business License Program. We use HdL, a company that specializes in this service to assist us with this program.

Accomplishments

- Bilingual Services
 - ✓ One employee certified in both verbal and written communications
 - ✓ All types of bill inserts now include Spanish information
- Customer Response Time : Our goal is 24-48 hours turnaround
 - Voicemail Messages
 - Email responses
 - Clearance Letters and Analysis
- Educational Information on Tax Bills

1ST INSTALLMENT

CORRECTED BILLS

Corrected bills were sent out due to 2 bonds not on the original bills.

It was challenging for our office to process the variety of payments paid under different scenarios.

We implemented a parcel and payment matching system immediately and found success in that system. Once we had a full correct payment on a parcel, it was posted to our property tax software. We reached out to taxpayers when we didn't have a match for over 45 days.

By June 30, 2020 we had less than 10 taxpayer accounts that were still needing the additional amounts.

2nd INSTALLMENT

COVID 19!

Our main objective was to keep staff and the public safe and healthy.

Reduced lobby hours.

Reduced staff time.

Daily meetings with Board, Admin, Tax Collector Association, and staff as how to manage property tax payments, health and welfare of staff and public.

Executive Orders !

COVID 19 WAIVERS

APPROVED

APPROVED & PAID

75 claims

DUE BY 05/06/2021

36 claims

CONDITIONAL (NEED MORE INFORMATION) 7 claims

DENIED

1 claim

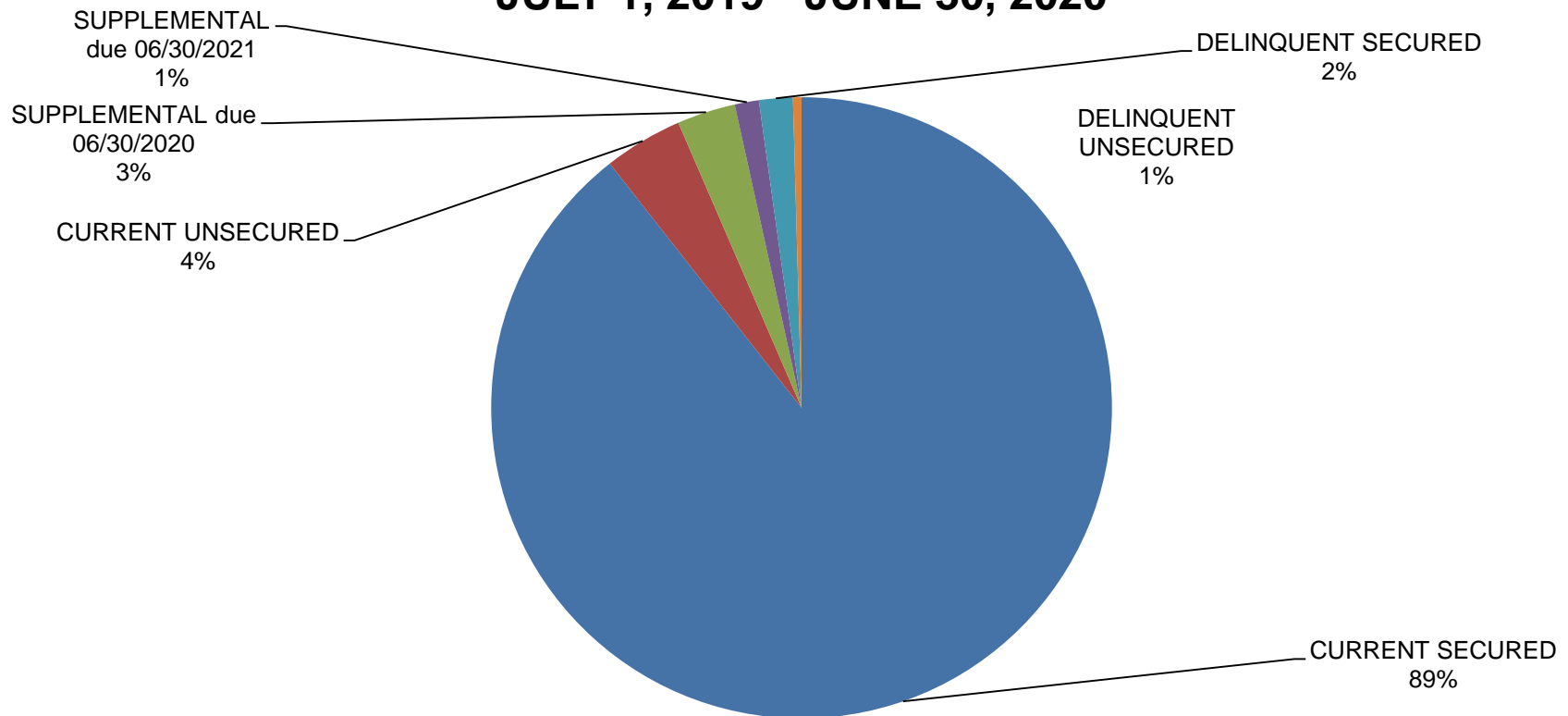
SO HOW DID WE DO?

	CHARGED	COLLECTED	OUTSTANDING	PENALTIES PAID	COLLECTED %	UNCOLLECTED %
CURRENT SECURED	\$111,956,099.97	\$110,353,518.04	\$ 1,602,581.93	\$132,913.47	98.57%	1.43%
CURRENT UNSECURED	\$5,136,774.26	\$5,007,435.80	\$ 129,338.46	\$27,315.78	97.48%	2.52%
SUPPLEMENTAL due 06/30/2020	\$3,808,519.41	\$3,208,069.15	\$ 600,450.26	\$93,638.68	84.23%	15.77%
SUPPLEMENTAL due 06/30/2021	\$1,575,355.60	\$373,565.31	\$ 1,201,790.29	-	23.71%	76.29%
DELINQUENT SECURED	\$2,199,831.10	\$857,078.32	\$ 1,342,752.78	\$229,495.87	38.96%	61.04%
DELINQUENT UNSECURED	\$555,219.78	\$413,537.70	\$ 141,682.08	\$22,253.97	74.48%	25.52%
	\$125,231,800.12	\$120,213,204.32	\$5,018,595.80	\$505,617.77		

STATISTICS

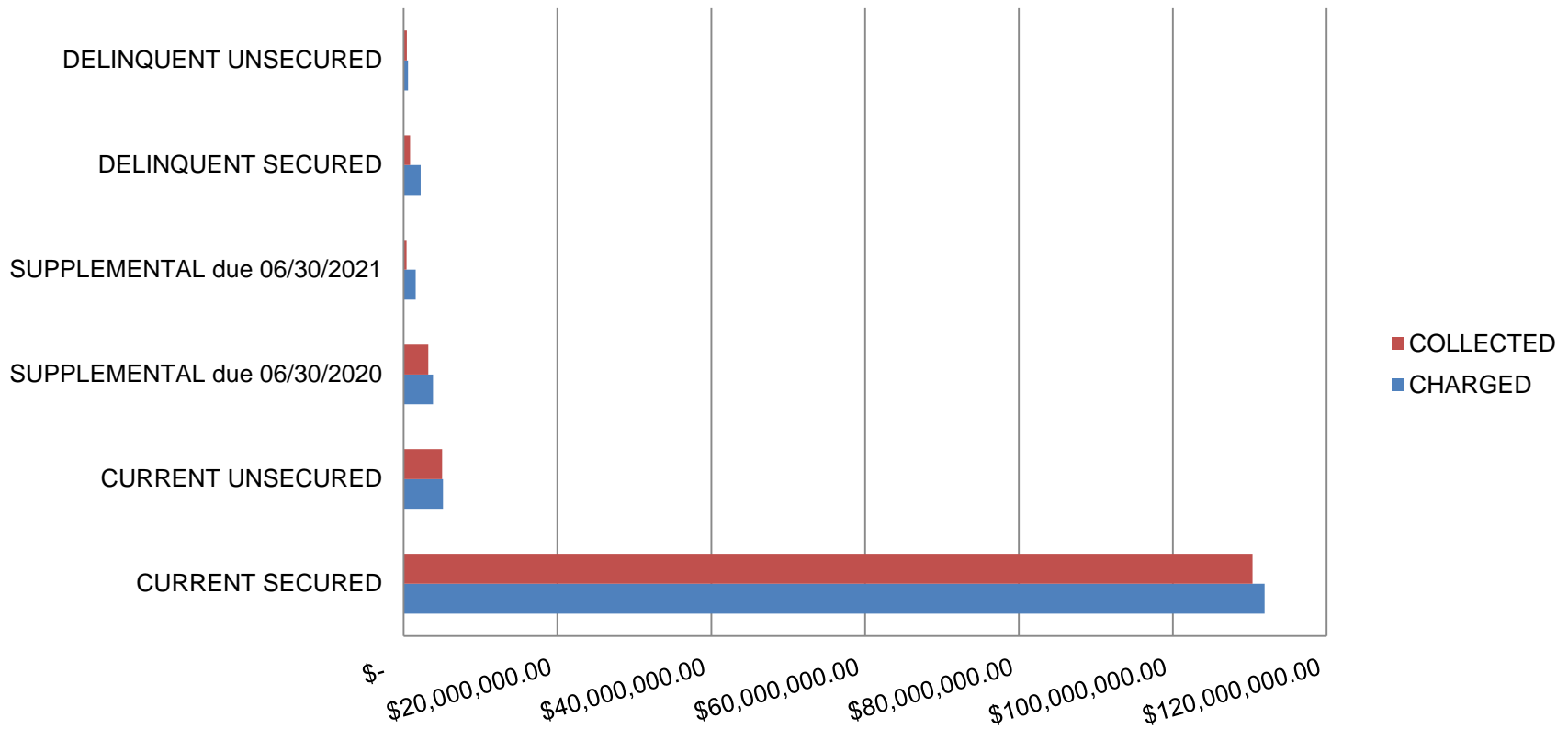
TOTAL TYPES OF TAXES CHARGED

SAN BENITO COUNTY TOTAL PROPERTY TAXES CHARGED JULY 1, 2019 - JUNE 30, 2020



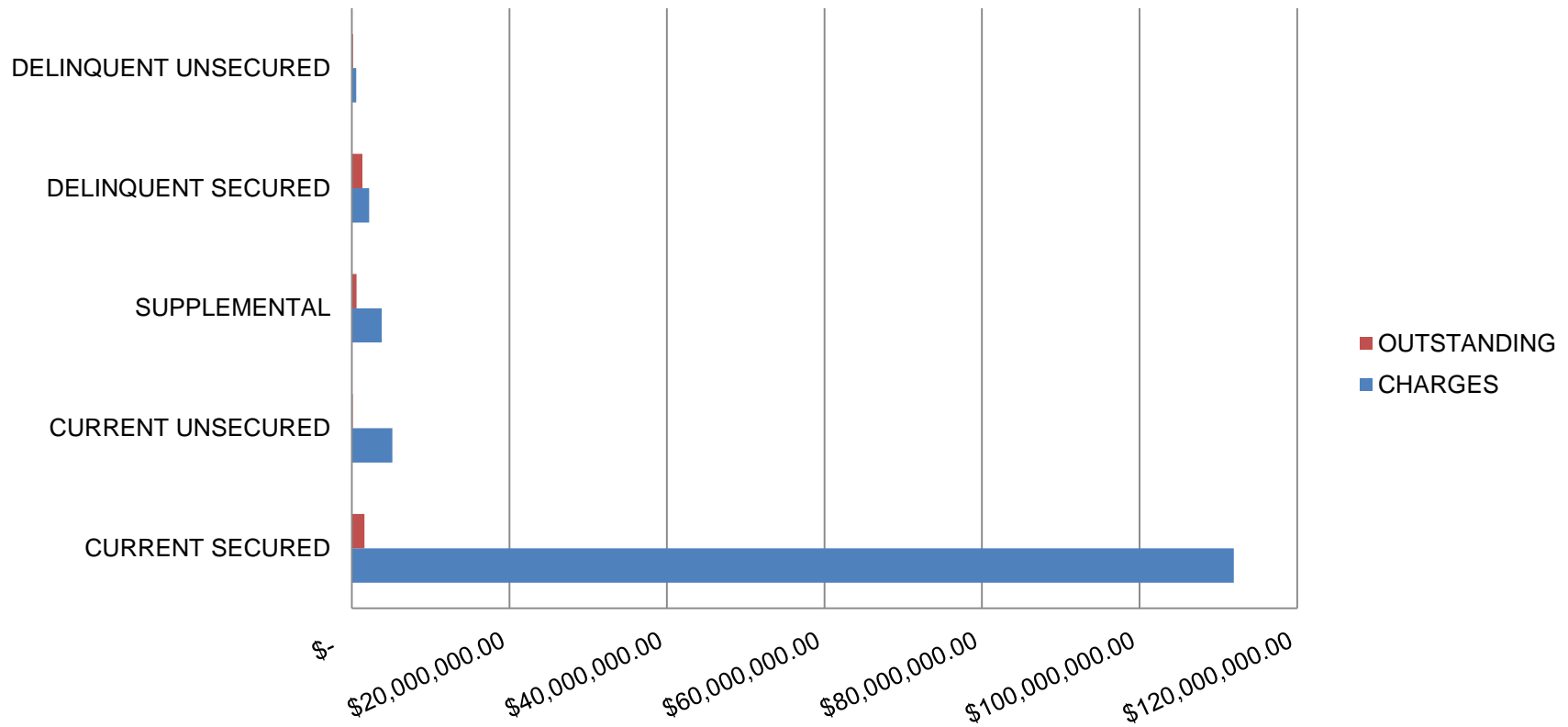
PROPERTY TAXES CHARGED & COLLECTED

SAN BENITO COUNTY PROPERTY TAXES CHARGED VS COLLECTED JULY 1, 2019 - JUNE 30, 2020



PROPERTY TAXES CHARGED & OUTSTANDING

SAN BENITO COUNTY PROPERTY TAXES CHARGED VS OUTSTANDING JULY 1, 2019 - JUNE 30, 2020



QUESTIONS?

- Please contact our office:
 - Treasurer's Office 831-636-4043
 - Tax Collector's Office 831-636-4034